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Primetals Technologies Signs Large Caster Maintenance Contracts with Leading Steel Producer in the Americas

- **Primetals Technologies secures ten-year contract in Brazil and five-year contract in Mexico**
- **Covers maintenance services of multiple continuous casters and related equipment**
- **Benefits for the steel producer include increased productivity and more reliable operations**

Primetals Technologies recently renewed two contracts with a leading steel producer in the Americas for maintenance services of several continuous casters. The scope of services includes maintenance work for oscillators, molds, benders, segments, and runout rollers.

A Long-Standing Partnership

The steel producer, a prominent company in the Americas, operates multiple production centers across the region and is manufacturing a wide range of high-complexity steel products for major industries and markets.

In Brazil, Primetals Technologies has been providing caster maintenance services for this reputable company since more than a decade. Over this period, the partners have developed a close relationship based on trust and anchored in the high level of responsiveness and performance of the Primetals Technologies team. To further improve the quality and availability of its services offer, Primetals Technologies will invest in new machines for its workshops in Santa Cruz, Brazil.

In Mexico, off-line continuous caster maintenance has been executed by Primetals Technologies' over the last five years, covering not just standard service but also optimization and innovative new technology solutions as part of the maintenance offer for a machine implemented about 30 years ago.

The newly extended maintenance contract includes specialized services such as copper plating and on-site presence of maintenance personnel with expert knowledge used for both assessment and the implementation of state-of-the-art service solutions.

Increased Productivity

The ongoing services from Primetals Technologies, along with the planned investments, will ultimately result in several improvements related to overall plant performance, like increased lifetime and reduced downtime. This in turn will bring benefits for the customer in terms of increased productivity and, consequently, greater reliability and reduced operational risk.

“As a long-standing partner, I am pleased to announce our customer’s decision to renew our contracts in Brazil and Mexico. This renewal is a clear endorsement of the exceptional quality and reliability of our maintenance services,” says Eberhard Karnitsch-Einberger, Head of Metallurgical Services at Primetals Technologies. “Our commitment to excellence and continuous investment in improving our services have significantly contributed to our operational success, enabling our partner to cast higher quality steel. We are confident that this sustained collaboration will keep both our partner and us at the forefront of the industry, driving innovation and excellence in all our actions.”



The new Primetals Technologies’ workshop located in Santa Cruz, Brazil.



Primetals Technologies’ workshop in Apodaca, Nuevo Leon, Mexico.

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